

SERVICE GOALS

Commons

Goal 1: All residents of Flathead County will have neutral facilities and spaces in which to engage in public discourse and participate in informal gatherings.

Goal 2: Children and teens will have inviting spaces to meet and interact with other children and teens and to participate in fun programs and group study.

Current Topics and Titles

Goal 3: All children will have the resources they need to become lifelong readers.

Goal 4: Flathead County residents will find a variety of collections and programs to satisfy their curiosity about popular cultural and social trends.



MISSION STATEMENT

The Flathead County Library System provides, to community members of all ages, materials and programs to satisfy their recreational reading, viewing, and listening appetites, as well as their interests in cultural and social trends; the means to find, evaluate, and use information in a variety of formats; and a welcome environment in which to meet and interact with others in the community and to participate in public discourse.



Information Literacy

Goal 5: All residents of Flathead County will have the skills needed to find, evaluate and use information in a variety of formats.



BACKGROUND

In the summer of 2005, the Flathead County Library Board and staff participated in **Planning for Results** with a group of community stakeholders. These stakeholders represented the various geographic and social communities in the Flathead. Over two days, the stakeholders discussed the role of Library in shaping the future of the Flathead Valley over the next several years.

The community told us, in no uncertain terms, that the Library should serve as a **Commons**—the living room of the community, if you will. They told us that we should continue to focus on **Current Topics and Titles** in relation to the materials we carry and the programs we offer. They also told us that the Library should focus on **Information Literacy**, to be the place in the community where people come to learn how to find and use information, both electronic and in traditional formats.

Based on our community planning process, the Flathead County Library Board approved a new **Mission Statement** for the Library, and Flathead County Library staff crafted three **Service Responses** and five **Goals** based on the information gleaned in the Community Planning process. These goals will guide library services into 2009, at which time we will reevaluate our services to the community.

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FLATHEAD COUNTY LIBRARIES

BIGFORK, COLUMBIA FALLS,
KALISPELL, MARION, WHITEFISH



PLAN OF SERVICE

2006-2009



www.flatheadcountylibrary.org